

**Replacement Policy**

Products purchased through RF ONE and under warranty\* may be returned for replacement by following steps

1. Contact us at [sales@rfone.cn](mailto:sales@rfone.cn) to obtain a RMA number.
2. Fill out the RMA form; place the RMA form outside the box being returned.
3. Return the authorized item(s) per shipping instructions.
4. RMA form can be obtained by:

**Website:** [www.rfone.cn](http://www.rfone.cn)

**Email to** [sales@rfone.cn](mailto:sales@rfone.cn)

**Return Material Authorization(RMA)**

Company: .....

Contact Person: .....

Email ID:.....

Phone: .....

RMA No.:..... Date Issued:.....

**Customer Signature:**

**Date:**

\*Under warranty (Must provide original order number in order to verify warranty coverage)

Qty(pcs)	P/N	Product Description	Purchase Order No.	Purchase Date

**Shipping Instructions**

1. Ship returned items to  
 Company : RF ONE Electronics, Atten: MS LIU, Mobile: 86-15986711378, Tel: 86-755-86705630  
 Suite 401, Bldg 1, Mingliang Technology Park, Zhuguang North Rd 88, Nanshan, Shenzhen, China,  
 Zip code: 518052
2. Ship only the items that are authorized with RMA No.
3. Include a copy of the RMA form **outside the box.**
4. Be sure to **pack safely** to ensure no damage to the returned item.